

HEALTH ADMINISTRATION INCLUDING HOSPITAL ADMINISTRATION

PAPER – II

HAH/APRIL/16/14/II

Time : 3 hours

Max. Marks : 100

Important instructions:

- Attempt all questions in order.
- Each question carries 10 marks.
- Read the question carefully and answer to the point neatly and legibly.
- Do not leave any blank pages between two answers.
- Indicate the question number correctly for the answer in the margin space.
- Answer all the parts of a single question together.
- Start the answer to a question on a fresh page or leave adequate space between two answers.
- Draw table/diagrams/flowcharts wherever appropriate.

Write short notes on:

1. Which are the various services you will prefer to outsource in a district level hospital? 10
2. Outline various facilities/services you will plan in a private hospital to promote medical tourism. 10
3. Provisions of RTI Act which are relevant to health care organization. 10
4. How can inventory counter techniques, ABC and VED analysis be used for improving material management in hospitals? 10
5. National Accreditation Board for Hospitals and Health Care Institutions (NABH) and its impact on health care system in India. 4+6
6. a) Various styles of leadership. 4+6
b) What is situational leadership?
7. What is job satisfaction? What are the determinants of job satisfaction? 2+8
8. a) What is depreciation? 4+6
b) Straight line method of depreciation.
9. Enumerate the various physical facilities required for an emergency department of a district hospital. Draw a schematic diagram of the emergency department. 5+5
10. a) 'Rational use of drugs'. 4+6
b) Various factors responsible for irrational use of drugs.
